

Smart Office Desktop and Mobile Clients

Connected - Productive - Smart

Office communications at your fingertips. From any computer or smartphone, employees can turn their home, car, or hotel lobby into a virtual office. Incoming business calls, typically destined for an office phone, ring on the user's computer or smartphone; outbound calls provide the user's office number's Caller ID. Quickly escalate from a simple phone call to video or a full web conference. Instantly customize the client to launch other business apps – even change the color to match the organization's brand.

Ask for Your Call “To Go” with Call Grabber

Easily move live calls between your mobile phone, desktop client, desk phone, even a home phone. Callers can't tell if you've gone to grab a cup of coffee or headed out of the office to get to another meeting. Easily start a call from the car and move it to your desk, seamlessly. The same services are supported on both Wi-Fi and 3G/4G/LTE.




One Experience at Your Desk or on the Go


 Unified Company Directory

 Voice

 Presence

 Instant Messaging

 Video

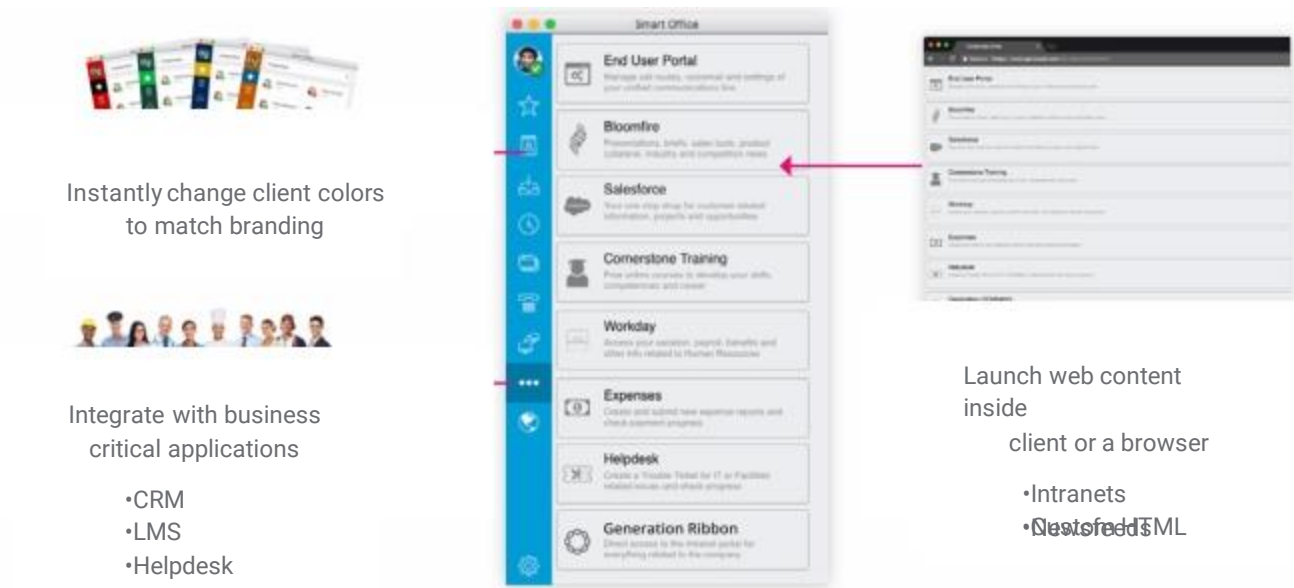
 Conferencing and Screen Share

Unique Integration with 3rd Party Applications – Instant Customization

Smart Office is built on patent-pending Omni technology to improve the way UC services are developed, integrated, deployed and maintained. Omni leverages a combination of HTML5, RESTful APIs, WebRTC and client container technology. The result is a client that can be instantly recolored to match a company's brand and more importantly, integrated with the organization's business apps. In seconds, the Business Portal gives administrators the option to add extra tabs (buttons) to the client to launch web-based applications.

It even enables apps to use attributes of the conversation, such as Caller ID, for queries. Access CRM tools, ordering tools, support documentation, news feeds and more. Ideal for road warriors trying to manage multiple tasks – get business information while staying engaged in the conversation. Since its web-based it works with home-grown apps, industry specific apps and popular business tools.

Administrators can instantly choose new client colors and add up to three extra tabs to launch services. No development or systems integration required!



Features & Benefits

- One number access - for office and mobile devices, including inbound and outbound calls – all Smart Office devices/clients share the same number and only the office number appears on the receiver's Caller ID display
- Easily find co-workers via integrated corporate and personal directories
- Keep moving with automatic Wi-Fi to cellular hand-off – enables users to start a call on Wi-Fi and move to a cellular network for greater mobility
- Simplify deployment with configuration via the Kandy Business portal
- Make user feel special by creating personalized UI colors via the Business portal
- Add more value by creating custom tabs – that launch additional web applications inside the client or via a browser
- Application launch can include caller information to provide context
- Simple access with click-to-call, click-to-instant-message from directory or call history
- See who's available with Presence support across Smart Office clients
- Ready for work with business calling features such as old/resume, mute, redial, 3-way calling, transfer, etc.
- Interoperable with Support for HD & SD Voice codecs G.711 & Opus
- Support for HD Video calling with VP8 video codec
- Best in-class security using REST over HTTPS for signaling and SRTP-based media